

System Requirements for Weight Loss Surgery Information Session

To watch the 22 minute video for the Weight Loss Surgery Information Session, you will need:

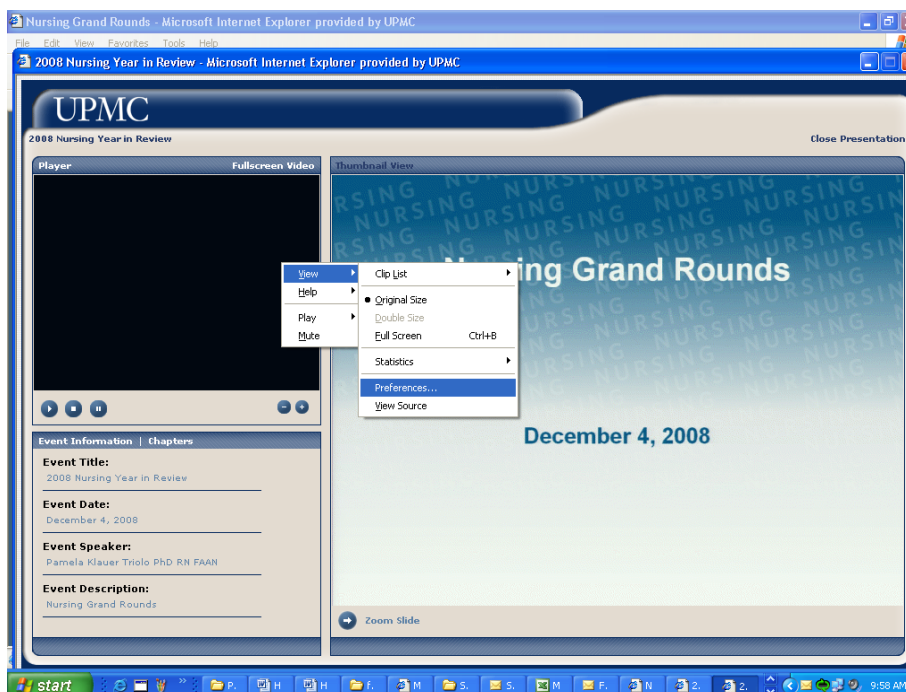
- a computer with a color monitor, sound card, and speakers
- Internet connection
- broadband connection including LAN, cable modem, or DSL. **Viewer experience will vary greatly depending on your network connection.**
- RealPlayer® software

If you are unable to open the video, please download the latest version of RealPlayer at www.realplayer.com.

If you can hear the audio, but the video is slow and not displaying properly, you may need to update the video settings for your computer. Please see the steps below.

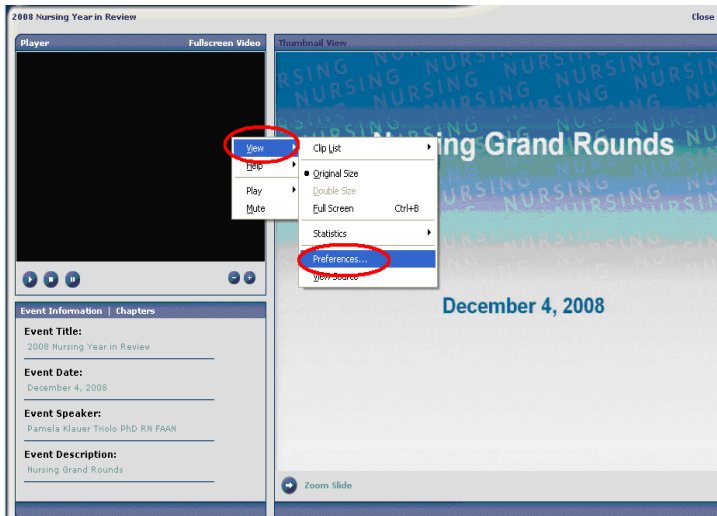
Update Your Video Settings:

1. Open the Web page [Weight Loss Surgery Information Session](#)
2. Select the blue button labeled “Watch the Information Session Online Now.” You will only need to change the settings once. The setting will take affect for all other videos you view. It doesn’t matter what video type you choose to set.

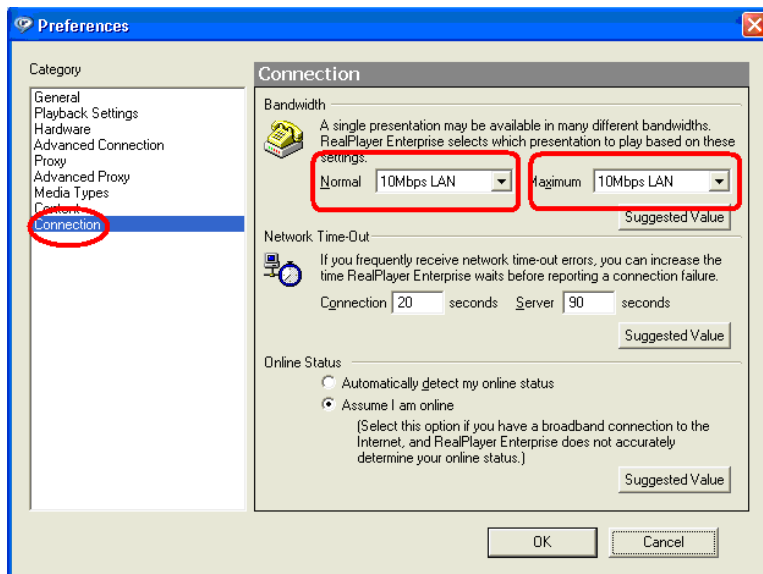


3. Right click on video screen

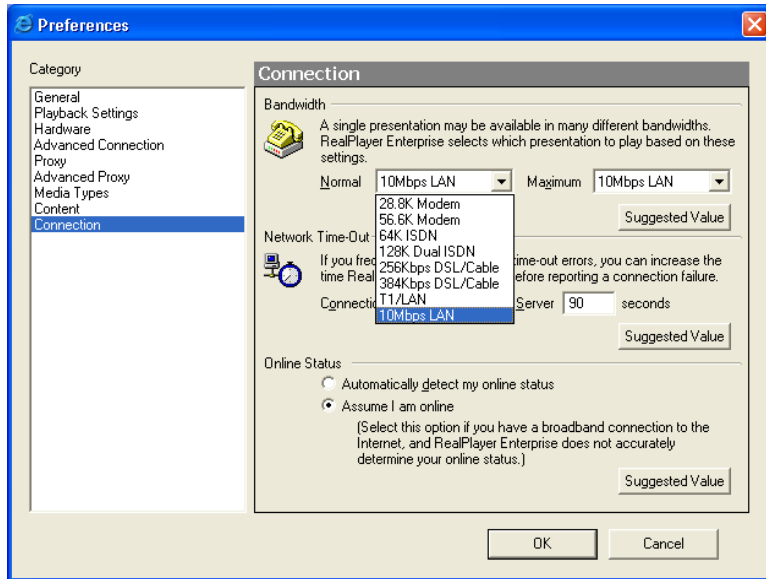
- From the menu select "View" then select "Preferences"



- Click "Connection" from the left-side toolbar



6. On the “Normal” setting, click the dropdown and select “10Mbps Lan”



7. Repeat above for the “Maximum” setting
8. Click “OK”
9. Close out the Web page
10. Reopen the [Weight Loss Surgery Information Session](#)
11. Launch the video and view