UPMC LIFE CHANGING MEDICINE

UPMC PRESBYTERIAN

200 Lothrop St.
Pittsburgh, PA 15213-2582

To make an appointment, or for more information, call **1-800-533-UPMC** or visit us at **UPMC.com**.

TRANSPLANT GUARDIAN ANGELS

Guidance and support every step of the way

UPMC LIFE CHANGING MEDICINE

YOU'RE NOT ALONE

At UPMC, we have helped thousands of patients and families through the transplant journey. Our dedicated clinicians and staff provide guidance and support every step of the way.

To ensure our families stay well-informed, UPMC extends to you our Transplant Guardian Angels program, designed to enhance communication and provide support during the transplant surgical process.

UPMC Transplant Guardian Angels assist transplant patients and their families during the transplant hospital admission by providing personal, non-medical care to the patient and support to his or her family while their loved one is in surgery. Our Transplant Guardian Angels are a dedicated team of providers offering assistance to you and your family. They are your health advocates and your family's resource for information and support.

Your Transplant Guardian Angel will:

- Serve as a health advocate
- Provide logistical information regarding UPMC and the Oakland and greater Pittsburgh community
- Guide you and your family through the hospital registration process
- Accompany you while navigating through the hospital
- Assist in getting you into your room or preoperative holding area
- Serve as a point of contact for your family during the transplant surgery
- Communicate and interact with the hospital's multidisciplinary team
- Provide information about Transplant Recipients International Organization (TRIO)
- Provide companionship

In addition to the Transplant Guardian Angels, UPMC Transplantation Services offers various support services to patients and their families, including:

Accommodations
For housing information, please call Family House at 412-647-7777 or visit www.familyhouse.org.

Pastoral Care
For spiritual support, call the Pastoral Care office at 412-647-7560. For emergency requests, contact the hospital operator at 412-647-2345, and ask to speak with the primary chaplain.

Clinical Support Services
Our transplant social workers are specially trained in the unique financial, educational, and support needs of our transplant patients. They connect you and your family with resources and information about housing, finances, community and support services, and vocational rehabilitation. They also will assist you and your family with discharge planning by referring you to needed services and resources.

Before, during, and after your hospital stay, a social worker is available to provide educational information and individual, family, or group counseling.

FOR EMERGENCIES, PLEASE CONTACT THE ON-CALL TRANSPLANT COORDINATOR:

Cardiothoracic Transplantation
412-648-6202

Thomas E. Starzl Transplantation Institute
412-647-5800

Contact Us
For more information about our program and services, please contact us at:

UPMC
200 Lothrop St.
Pittsburgh, PA 15213-2582
412-647-UPMC (8762)
1-800-533-UPMC (8762)

Your Transplant Guardian Angel
We at UPMC remain committed to providing patients with the highest quality of compassionate health care services. We look forward to continuing to partner with you and your family through your transplant journey.

To contact _____,

your Transplant Guardian Angel, please dial from any

hospital phone _____ or

dial _____ from your

personal phone.