

UPMC MERCY CARING FOR THE COMMUNITY

UPMC Mercy provides world-class health care to the communities it has served since it was founded by the Sisters of Mercy in 1847. The region's only Catholic hospital, it affiliated with UPMC in 2008, and continues to provide spiritually and ethically based care to neighborhoods including Uptown, the Hill District, and those living in the South Hills.

This year, UPMC Mercy provided \$32.9 million in free and reduced cost care for members of the community in need.



VITAL STATISTICS

FISCAL YEAR 2014

| | |
|------------------------|--------|
| Licensed Beds | 495 |
| Hospital Patients | 27,879 |
| Emergency Dept. Visits | 70,135 |
| Total Surgeries | 19,805 |
| Affiliated Physicians | 1,214 |
| Hospital Employees | 2,684 |

JOBS AND STRENGTHENING THE LOCAL ECONOMY

More than 7,200 UPMC employees live in neighborhoods surrounding UPMC Mercy.

A majority of them reside in:

| | |
|-------------------------------|-------|
| Uptown/Hill District/Downtown | 548 |
| Southside/Mt. Washington | 771 |
| South Hills | 2,596 |

\$857.5 million
Total Economic Impact of Hospital Operations

Clinical Excellence and Compassionate Care

- UPMC Mercy operates the only combined Level I trauma and burn center in western Pennsylvania, providing care for the most severely injured patients.
- The hospital provides medical and surgical specialties — such as oncology, obstetrics and gynecology, robotics, and palliative care — and is the hub of the UPMC Rehabilitation Institute.
- UPMC Mercy is a teaching hospital that has graduated more than 6,200 nurses. This year, more than 75 percent of Mercy Hospital School of Nursing graduates become employed by UPMC.

Serving as an Important Resource to the Community:

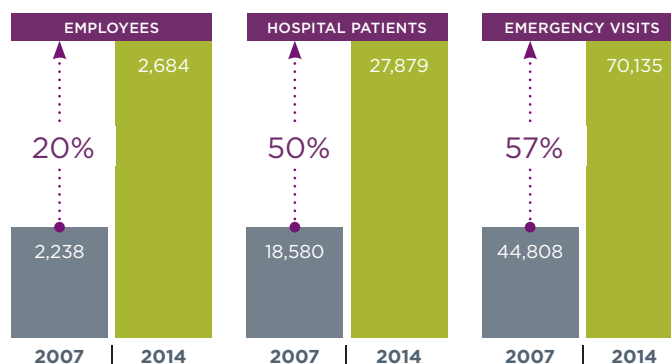
- UPMC Mercy provides care for the uninsured and underinsured through partnerships with the Catholic Charities Free Health Care Center and the Birmingham Free Clinic.
- The hospital cares for inmates from the Allegheny County Jail.
- Members of UPMC Mercy's executive team serve on many local boards, such as the Brashear Association, Catholic Charities, the Hill House, Thelma Lovette YMCA, and Uptown Partners.

Easy Access to Quality Health Care

UPMC Mercy has outpatient facilities, same-day surgery centers, and urgent care facilities located in many neighborhoods, including:

- South Side
- Uptown
- Green Tree
- South Hills
- Brentwood

UPMC Mercy Has Strengthened Its Patient Care Capabilities Since Joining UPMC



UPMC Mercy has the busiest emergency department in the city, with an increased usage of 57 percent since joining UPMC.

CREATING A HEALTHIER COMMUNITY

Addressing the Physical and Social Needs of the Community

- UPMC Mercy is responding to increased behavioral health demand, by connecting patients to behavioral treatment resources offered throughout the community, including Western Psychiatric Institute and Clinic of UPMC.
- UPMC Mercy received the Emergency Care Innovation of the Year Award from the American College of Emergency Physicians for meeting an increased demand for behavioral health and detoxification services in its emergency department.
- Diabetes and stroke education programs are offered in Uptown and the Hill District.
- UPMC Mercy collaborates with local churches to provide free stroke screenings.

Encouraging Safety, Health, and Wellness in the Uptown Neighborhood

- UPMC Mercy maintains green space on the hospital's Uptown campus.
- Trash receptacles and lighting have been added to the neighborhood surrounding the hospital.
- UPMC Mercy nurses participate in numerous health fairs throughout the community.
- The hospital helps sponsor an annual spring clean-up day.

UPMC Mercy provides health promotion programs throughout the community. Initiatives like Hill District 365 focus on nutrition and physical activity as well as spiritual and emotional health.



UPMC Mercy hosts training and development programs for City of Pittsburgh public safety employees, including EMTs, firefighters, and police officers.



“UPMC Mercy continues to affirm its Catholic values by reaching out in caring and compassionate ways.”

VERY REV. LAWRENCE A. DINARDO,
VE, JCL
DIOCESE OF PITTSBURGH

LISTENING TO THE COMMUNITY
AND ADDRESSING ITS NEEDS:



In 2013, UPMC Mercy conducted a Community Health Needs Assessment which brought together community leaders and public health experts to identify and discuss local health needs. The assessment showed that **behavioral health and detoxification as well as diabetes and stroke** are important health topics for UPMC Mercy to focus on over the next three years.