Visitor Parking Options

• For all visitors: Please pull into the 1st floor of the J-Lot Garage. Oversized vans and visitors with special needs will be directed from the 1st floor as needed.

• For visitors with accessibility parking needs: Parking is available at the University of Pittsburgh PG lot, which is directly across from the O’Hara Street entrance to Western Psychiatric. There are several parking spots to the left of the entrance of that lot, which are designated accessible parking for Western Psychiatric. The Western Psychiatric parking attendant will direct you to that location. Because the University of Pittsburgh Police enforce the rules of this lot, please park in the Western Psychiatric designated spaces only. The attendant may also direct you to the roof level.

• For drop off and pick up: There is a curb lane, designated by a sign, on both O’Hara and Desoto streets.

If you have questions about parking, you can reach a parking attendant at 412-246-6312 or 412-586-9742.

Visitor Security Screening

When entering via the Desoto Street entrance, you will be greeted by a Safety Officer at the screening area. You are not allowed to take drinks that have already been opened through the screening area; you will be asked to throw them away. Research participants, nursing students, outpatients, and business visitors may take their personal items with them after the screening search is completed. If you are visiting an inpatient unit, going to the Diagnostic Evaluation Center (DEC), or attending a hearing, you will need to leave your personal items in the belongings room. You will receive a claim ticket to make sure your personal items are returned to you after your visit. You will need to show some form of identification (ID) when picking up your personal items.

Please place all bags on the x-ray belt, as directed by the Safety Officer. You will need to remove all objects in your pockets and place them on the x-ray belt. You will need to pull out your pockets, as well. Hats and coats must be removed for the search. While your items are being scanned, a Safety Officer will ask you to walk through the metal detector.

After your personal items have been approved in the screening area, the officer will direct you to the Welcome Desk. Please be ready to show some form of ID. The receptionist will provide you with a temporary ID and directions to your destination.

If you have questions or concerns about our safety process while visiting at Western Psychiatric, call the Safety Director or Manager at 412-586-9742.

Your Care. Our Commitment.