

## UPMC FAST FACTS: COMMITMENT TO THE COMMUNITY

As the region's health care leader, UPMC is committed to improving the health and wellbeing of its communities.



# Giving Back and Improving Lives

## \$1.5 billion — in IRS-defined community benefits in Fiscal Year 2021

Annually, UPMC contributes more than **\$1 billion** to make our communities healthier. This amounts to 15 percent of UPMC's net patient revenue — a level substantially higher than most peers regionally, statewide, and nationally.

### \$444 million — Charity Care and Costs for Those in Need

Committing more to charity care than any other health system in Pennsylvania:

- \$101 million in charity care — UPMC cares for 18 percent of patients in Pennsylvania, but provides more than one quarter of hospital charity care in the Commonwealth.
- \$343 million to cover unreimbursed costs for Medicaid beneficiaries and other subsidized care

### \$473 million — Health Programs and Charitable Contributions

Enhancing health and wellness through more than 3,000 free and subsidized programs:

- Immunizations, medications, home visits, and transportation
- Support for seniors, children, and people with disabilities
- Emergency preparedness, smoking cessation, and cancer prevention

### \$593 million — Medical Research and Education

Sponsoring 99 percent of all hospital-funded research in western Pennsylvania:

- \$367 million in direct medical research funding, primarily at the University of Pittsburgh
- \$226 million in medical education programs to foster the next generation of physicians, nurses, pharmacists, and other health care professionals

## UPMC Insurance Services

- UPMC Health Plan is among the nation's fastest-growing health plans, with more than 4 million members. It offers coverage to individual and group health plan members; seniors; low-income individuals and families; as well as those with disabilities. Products include UPMC *for Life*, UPMC *for You*, UPMC *for Kids*, UPMC Community HealthChoices, and Community Care Behavioral Health Organization, which is the largest Medical Assistance Behavioral Health company in Pennsylvania — with 1.3 million members in 43 counties.
- UPMC *for You* is the largest Medical Assistance managed care insurer in western Pennsylvania, and continues to expand statewide.

## UPMC cares for a disproportionate share of high-need patients:

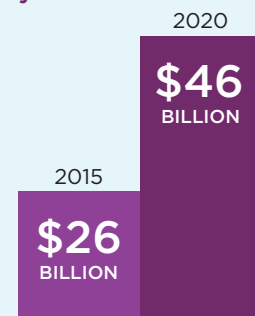
- 8 out of 10 substance abuse patients in Allegheny County
- 6 out of 10 babies born to low-income families in Dauphin County
- 8 out of 10 pediatric patients from low-income families in Erie, Lawrence, McKean, Mercer, and Venango counties
- 7 out of 10 of the area's Medicaid patients are cared for in Bedford, Blair, and Somerset counties
- 7 out of 10 seniors in Clinton, Lycoming, Potter, and Tioga counties

UPMC is a powerful engine of progress, growth, and prosperity.

### \$46 Billion Economic Impact

UPMC's operations have a multiplier effect that ripples through local economies. Every dollar directly spent by UPMC results in more than twice as much impact.

UPMC's impact on the region's economy nearly doubled in five years.



### \$966 Million in Taxes Paid

A nonprofit, UPMC contributes substantially each year through taxes and assessment fees, including property, sales, income, and employer taxes. In 2021, UPMC paid:

- Federal, \$448 million
- State, \$464 million
- Local, \$54 million

### More Than 90,000 Employees

UPMC is Pennsylvania's largest non-governmental employer.

### \$293 Million in Diversity Spending

UPMC supports minority- and women-owned businesses.

# UPMC Is Addressing the Needs of Communities and Accelerating Health

## What is a Community Health Needs Assessment (CHNA)?

In 2022, UPMC completed Community Health Needs Assessments (CHNAs) for its licensed hospitals in compliance with IRS 501(r) guidelines. Each CHNA incorporates input from community stakeholders and public health experts, and identifies actions and implementation plans to improve community health.

### • Listening to the Community

UPMC invited nearly 3,000 local and regional stakeholders to help identify their community's most pressing health needs.

### • Addressing Significant Health Needs

UPMC partnered with the University of Pittsburgh Graduate School of Public Health (Pitt Public Health) to conduct CHNAs for 28 licensed hospitals. Public health data findings and community survey results were synthesized to identify priorities at the local level, while supporting four key significant health needs across UPMC communities.

### • Making a Measurable Impact

UPMC's CHNAs identify important local health issues and support a coordinated, system-wide community health strategy that extends across the region. Through more than 3,000 programs, UPMC is out in the community — visiting fire halls, church festivals, and schools — and advancing health for local residents.

<p><b>CHRONIC DISEASE MANAGEMENT</b></p> 	<ul style="list-style-type: none"> <li>• Cancer</li> <li>• Diabetes</li> <li>• Heart Disease and Stroke</li> <li>• Obesity</li> <li>• Respiratory Disease</li> </ul>
<p><b>BEHAVIORAL HEALTH</b></p> 	<ul style="list-style-type: none"> <li>• Access to Behavioral Health Services</li> <li>• Opioid Addiction and Substance Abuse</li> </ul>
<p><b>ACCESS TO CARE AND NAVIGATING RESOURCES</b></p> 	<ul style="list-style-type: none"> <li>• Primary Care</li> <li>• Specialty Care</li> <li>• Care Coordination</li> <li>• Palliative and End-of-Life Care</li> </ul>
<p><b>PREVENTION AND COMMUNITY-WIDE HEALTHY LIVING</b></p> 	<ul style="list-style-type: none"> <li>• Community Prevention and Wellness Initiatives</li> <li>• Health-Related Social Needs</li> <li>• Interpersonal Safety</li> </ul>



## Meeting Community Needs During Times of Crisis

While navigating the complexities of the pandemic, UPMC continued to address identified health needs by developing innovative approaches and strategies to engage with communities. UPMC temporarily suspended or modified in-person programs to promote social distancing, educated the community about the health risks of COVID-19, increased access to telehealth services, established COVID-19 testing and vaccine sites, and worked with state and local leaders to deliver COVID-19 vaccines. UPMC also reached out to patients and members in underserved areas, and continues to mobilize resources in communities where health disparities are the greatest.



## Expanding Behavioral Health and Substance Use Treatment Services

UPMC continues to address behavioral health needs through a wide variety of services. Efforts include expanding access through better integration of medical and behavioral health care, as well as programs in primary, pediatric, and specialty settings. To increase awareness and to support individuals impacted by substance use disorders, UPMC is deploying innovative methods to reach rural and underserved areas, taking care directly to patients in need.



## Caring for Rural Communities

UPMC is pioneering innovative care models in rural communities. For example, UPMC Kane was the first in Pennsylvania to launch a Tele-Emergency Department, in which highly trained advance practice providers (APPs) at UPMC Kane coordinate with board-certified emergency medicine physicians at UPMC Hamot. Across the system, UPMC is making significant strides to expand access to specialty care by using telehealth and adding new facilities — connecting patients to UPMC's comprehensive health programs, and focusing efforts on the unique needs of cancer patients, children, women, and seniors.



## Reducing Health Inequities in Underserved Communities

UPMC recognizes a broad range of efforts are needed to address the factors that contribute to health disparities. Across the region, UPMC is addressing economic and social barriers to health, and deploying programs and initiatives that promote health equity. Efforts include promoting employment opportunities, connecting people with resources for food and housing, offering language assistance, extending medical care to unsheltered individuals, and providing free or subsidized transportation.