(1) Based on CAHPS surveys completed by UPMC patients in 2015.
(2) Civic Science 4/10/2017 to 4/10/2018, 7,337 random consumers in Metro Pittsburgh, weighted to Pittsburgh census demographics.
(3) Civic Science 4/10/2017 to 4/10/2018, 6,596 random consumers in Metro Pittsburgh, weighted to Pittsburgh census demographics.
(4) Civic Science 4/10/2017 to 4/10/2018, 6,558 random consumers in Metro Pittsburgh, weighted to Pittsburgh census demographics.
(5) Civic Science 4/9/2017 to 4/10/2018, 6,975 random consumers in Metro Pittsburgh, weighted to Pittsburgh census demographics.
(7) Civic Science 4/10/2017 to 4/10/2018, 6,497 random consumers in Metro Pittsburgh, weighted to Pittsburgh census demographics.
(8) Civic Science 4/10/2017 to 4/10/2018, 6,662 random consumers in Metro Pittsburgh, weighted to Pittsburgh census demographics.
(9) Civic Science 4/10/2017 to 4/10/2018, 6,596 random consumers in Metro Pittsburgh, weighted to Pittsburgh census demographics.
(10) Affiliated with the University of Pittsburgh School of Medicine, UPMC Presbyterian Shadyside is ranked among America’s Best Hospitals by U.S. News & World Report.

UPMC policy prohibits discrimination or harassment on the basis of race, color, religion, ancestry, national origin, age, sex, genetics, sexual orientation, gender identity, marital status, familial status, disability, veteran status, or any other legally protected group status. Further, UPMC is committed to support and promote social employment opportunities, including linguistic and cultural diversity, and support diversity. This policy applies to admissions, employment, and access to and treatment in UPMC programs and activities. This commitment is made by UPMC in accordance with applicable laws and regulations.

About UPMC
A $19 billion world-renowned health care provider and insurer, Pittsburgh-based UPMC is inventing new models of patient-centered, cost-effective, accountable care. UPMC provides more than $900 million a year in benefits to its communities, including more care to the region’s most vulnerable citizens than any other health care institute. The largest not-for-profit health system in Pennsylvania, UPMC integrates patient-centered health care, research, education and clinical services. The largest health system, UPMC is a teaching hospital and research institute and consistently ranks among the nation’s top hospitals by U.S. News & World Report. UPMC also provides a range of clinical and nonclinical services and products to the health care and management services business. For more information, go to UPMC.com.
Excellence starts with experts in primary care.

At UPMC, specialized care for some of the most complex problems starts with the expert, day-to-day care provided by our primary care doctors. These outstanding physicians provide the high level of attention and preventive care that helps their patients remain healthy and active through the years.

Our approach is based on treating the whole patient, not simply treating a disease. Patients who develop diabetes, arthritis, heart disease, asthma, and other chronic conditions receive individualized, multidisciplinary care in consultation with specialists when needed.

Our providers truly care about their patients...and our patients benefit from the close relationships they form with their UPMC caregivers.

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The Future of Advanced Health Care

At UPMC, our passions are advancing the practice of medicine, developing new treatments, and leading groundbreaking research.

To support our research and clinical goals, UPMC is investing $2B in three new specialty hospitals, centered on patients and driven by innovation.

UPMC Heart and Transplant Hospital will build upon our organ transplantation legacy and expertise in complex cardiac procedures. The facility will span 940,000 square feet and 15 stories, including 620 state-of-the-art private rooms. Located on the UPMC Presbyterian campus in Oakland, this hub will provide the highest caliber cardiac and organ transplantation procedures available anywhere in the world.

UPMC Hillman Cancer Hospital will offer unsurpassed excellence in cancer care as part of UPMC Hillman Cancer Center, the only National Cancer Institute-designated Comprehensive Cancer Center in the region. The new hospital will anchor one of the largest cancer networks in the country and provide advanced care and expertise in rare cancers, including access to clinical trials and the latest technology.

UPMC Vision and Rehabilitation Hospital will foster new research in vision restoration and diseases of the eye, with physicians and researchers working side by side. Expected to open in 2022, the new facility will also offer technology-assisted rehabilitation services to enhance and restore mobility for patients with wide-ranging physical and cognitive challenges.

These new hospitals will join UPMC’s existing world-class specialty hospitals, including UPMC Children’s Hospital of Pittsburgh, UPMC Magee-Womens Hospital, and Western Psychiatric Institute and Clinic of UPMC.

OVERWHELMINGLY POSITIVE PATIENT EXPERIENCE:
When rated nationally, 5% of UPMC physicians ranked in the Top 5%.
Leaders in organ transplantation.

UPMC has long been a pioneer in organ transplantation and continues to innovate in this complex field. We provide hope to the sickest patients, including many who have been turned away by other hospitals. Plus, we’re leading the way in living-donor liver transplantation, which allows healthy people to give the gift of life while mitigating the organ shortage. Today, there are more than 500 children and more than 14,000 adults on the national liver transplant waiting list. As a world leader in transplantation, UPMC is committed to eliminating needless waiting list deaths.

The top minds in neurology and neurosurgery.

UPMC is home to the largest academic neurosurgery department in the United States. With national and international recognition for minimally invasive neurosurgery and stroke research and treatment, our physicians are innovators in treating complex, life-threatening conditions of the brain and spine.

More than 20,000 transplants since 1981.

Performing the most living-donor liver transplants in the U.S.

2,000+ lung transplants

PERFORMED THE NATION’S FIRST BEATING HEART TRANSPLANT.

UPMC is a world leader in Endoscopic Endonasal Approach (EEA) brain surgery for hard-to-reach skull-base tumors. This allows surgeons to operate directly through the nose and sinuses with no facial incisions or disfigurement. UPMC experts have performed EEA surgery more than 3,500 times.

UPMC has more than 30 years of experience with another minimally invasive brain procedure, Gamma Knife® radiosurgery, which we introduced to North America. UPMC remains the leading center in the nation, having performed more than 15,000 Gamma Knife procedures. UPMC was also the site of the first microvascular decompression, now the standard of care for severe cranial nerve disorders, and has treated more than 20,000 patients with trigeminal neuralgia.

51% of consumers prefer UPMC for neurosurgery or stroke care.

The next highest rated health system? 38%

48% of consumers would prefer UPMC if they required a transplant.

The next highest rated health system? 27%

The top minds in neurology and neurosurgery.

UPMC is home to the largest academic neurosurgery department in the United States. With national and international recognition for minimally invasive neurosurgery and stroke research and treatment, our physicians are innovators in treating complex, life-threatening conditions of the brain and spine.
Leading oncology care gives more options to cancer patients.

UPMC Hillman Cancer Center, with more than 60 locations, serves 74,000 patients each year at home and abroad. UPMC Hillman Cancer Center is the region’s only organization designated by the National Cancer Institute as a Comprehensive Cancer Center — an honor shared by fewer than 50 centers nationwide. Our researchers and physicians are recognized as world leaders in cancer immunology and virology.

We are the only center in western Pennsylvania to offer chimeric antigen receptor (CAR) T-cell therapy, a type of immunotherapy that uses a patient’s own genetically modified T cells to find and kill cancer cells. We’re also leaders in treating advanced abdominal cancers with internal heated chemotherapy, known as HIPEC. As a pioneer in the use of robotic surgery for pancreatic cancer, we’re one of a handful of hospitals in the United States to offer the minimally invasive robotic Whipple procedure.

Robotic surgery at UPMC helps improve care for faster recovery.

UPMC was an early adopter of the da Vinci® Surgical System and has been instrumental in developing new applications for its use in a wide range of specialties. As one of the nation’s leading providers of robotic-assisted surgical procedures, UPMC has developed advanced techniques that have led to smaller incisions, fewer complications, faster recovery, and improved quality of life for thousands of patients.

UPMC physicians are among the world’s most experienced in robotic-assisted pancreatic surgery. We’re also leaders in transoral (through the mouth) robotic surgery for throat tumors, an approach that minimizes trauma and disfigurement. In addition, our experts share their knowledge with others through a formal robotic surgery training program that attracts physicians from around the globe.
Innovative care for advanced heart and vascular diseases.

UPMC experts have performed nearly 1,200 transcatheter aortic valve replacements — more than any other heart program in the region, and among the most in the country. Our artificial heart program, which utilizes ventricular assist devices (VADs), is one of the most active in the U.S., offering patients a bridge to heart transplantation or, in some cases, the opportunity to heal without needing a transplant.

CLINICAL EXCELLENCE

The UPMC Comprehensive Lung Center is home to a multidisciplinary program with specialists in pulmonary medicine, critical care medicine, and allergic disorders. We offer specialty programs in pulmonary hypertension, lung transplant, asthma, COPD and emphysema, cystic fibrosis, sleep medicine, and interstitial lung disease.

Advanced lung disease develops in many patients with interstitial lung disease, COPD, cystic fibrosis, and pulmonary hypertension. Our specialists in these diseases provide comprehensive services, including experimental therapies and timely access to lung transplant. Pulmonary hypertension, or high blood pressure in the blood vessels in the lungs, can lead to right heart failure and other complications. Our Comprehensive Pulmonary Hypertension Program offers a full range of treatment options, from cutting-edge therapies to our world-renowned lung transplant program.

No hospital in the region has more expertise in asthma, COPD, interstitial lung disease, lung transplant, and cystic fibrosis.

Lung care that gives patients relief.
Orthopaedic expertise keeps patients moving.

An established leader in advanced orthopaedic care, UPMC offers comprehensive services for the full spectrum of musculoskeletal injuries and conditions. UPMC is also a leading center for research and clinical trials, allowing our experts to deliver the latest treatments to patients.

This expertise is sought after by professional and collegiate athletes, as UPMC has been the long-time official sports medicine provider for the Pittsburgh Steelers, Pittsburgh Penguins, and the University of Pittsburgh Panthers. We also provide injury treatment and conditioning for more than 60 area college and high school sports teams.

The national leader in concussion care and research.

Founded in 2000, the UPMC Sports Medicine Concussion Program has more than 17,000 patient visits annually, produces the most published research, and continues to set the standards of care. We are renowned for pioneering ImPACT, the most widely used computerized concussion evaluation system, and for conducting evidence-based research and delivering personalized concussion treatment.

Our treatments include medical and vestibular (balance) therapies and injury-management programs for all ages. We have also developed concussion management protocols and return-to-play guidelines for athletes.

Concussion management protocols for ATHLETES AT ALL LEVELS including PROFESSIONALS.
Committed to making women stronger.

More than a century of experience at UPMC Magee-Womens Hospital informs our practice of specialized care for women and has made us the provider of choice in the region. Our experts provide everyday and maternity care as well as advanced gynecological and breast cancer treatment, routine and complex surgeries, maternal fetal medicine, and general health management. Our full range of services for women is available throughout the UPMC network.

We’re known for our superior performance in women’s health, and our research and expertise in genetics and genomics further set us apart. We also have extensive experience in caring for premature babies, with the largest NICU in western Pennsylvania and one of the busiest nationwide.
The science behind high-quality care.

The Wolff Center at UPMC provides leadership and support that inspire us to work toward our shared goal: delivering the best health care possible. UPMC’s many recent quality initiatives include:

**IMPROVING PAIN MANAGEMENT:** By empowering patients to participate more actively in their care, we’ve improved pain management scores by 32%.

**BLOOD MANAGEMENT AND BLOODLESS MEDICINE:** Our program has achieved a 24% reduction in non-evidence-based transfusions and $10 million in savings.

**EARLY MOBILITY INTERVENTION:** Efforts to help patients increase post-surgical mobility can improve outcomes and shorten hospital stays. Our seven-facility length-of-stay analysis found that 50% were able to reduce stay length.

UPMC is a nationally and internationally recognized health care leader, known for transforming medicine with innovative solutions that improve patients’ lives. Comprehensive, compassionate care is at the core of UPMC’s mission, and we are committed to excellence in both clinical care and the cutting-edge research that helps change lives for the better.

UPMC hospitals have received a number of awards for quality care. In fact, UPMC Presbyterian Shadyside was recognized by *U.S. News & World Report* for the 19th time as one of the nation’s best hospitals, with many specialties ranking among the top in the nation. In addition, since the launch of regional rankings, *U.S. News* has repeatedly ranked UPMC Presbyterian Shadyside #1 in Pittsburgh.

UPMC’s providers truly care about their patients...and their patients benefit from the close bonds they form. When patients need a higher level of care, our world-renowned experts are available to provide care in a full range of specialty services.

In further recognition of UPMC’s excellence in patient care, nearly 500 of UPMC’s physicians were featured in the 2018 Best Doctors in America® regional list, representing 75% of the 647 named doctors.

A clear choice. Consumers prefer UPMC for high-quality, comprehensive care. Patients and their families trust UPMC to provide routine care that keeps them happy and healthy, along with expert, compassionate care for some of the most challenging, complex, and rare medical conditions.

UPMC is honored to receive these accolades and remains committed to excellence in everything we do.