

**Attachment A**  
**UPMC PRACTICE SOLUTIONS - MEDCHART & MEDLINK PRACTICE ASSESSMENT**  
[www.medchart.info.com](http://www.medchart.info.com)  
 1-866-648-8483

|  |  |                                 |                   |
|--|--|---------------------------------|-------------------|
| <b>Practice Name:</b>                  |  | <b>Specialty:</b>               |                   |
| <b>Main Contact</b> Office Phone:      |  | <b>Main Contact</b> Office Fax: |                   |
| Office Manager Name:                   |  | Office Manager e-mail:          |                   |
|  |  | Office Manager cell:            |                   |
| <b>Number of Providers:</b>            |  |                                 |                   |
| <b>Physician Name:</b>                 |  | <b>Credentials:</b>             | <b>Specialty:</b> |
| <b>Additional Provider (PA, CRNP):</b> |  | <b>Credentials:</b>             |                   |
| <b>Name:</b>                           |  |                                 |                   |
| Physician Champion e-mail:             |  | Physician cell:                 |                   |

**Date Contacted:**      **Referred by:**      **Presentation Date:**      **Timeframe for Implementation:** \_\_\_\_\_

**Practice Address(es)/locations: Please list all practice locations**

|                              |                             |                   |
|------------------------------|-----------------------------|-------------------|
| <b>Location 1</b>            | <b>Number of providers:</b> | <b>Phone/Fax:</b> |
| Street:                      |                             | State:            |
|                              |                             | Zip:              |
| <b>Number of exam rooms:</b> |                             |                   |
| <b>Location 2</b>            | <b>Number of providers:</b> | <b>Phone/Fax:</b> |
| Street:                      |                             | State:            |
|                              |                             | Zip:              |
| <b>Number of exam rooms:</b> |                             |                   |
| <b>Location 3</b>            | <b>Number of providers:</b> | <b>Phone/Fax:</b> |
| Street:                      |                             | State:            |
|                              |                             | Zip:              |
| <b>Number of exam rooms:</b> |                             |                   |

|   |   |
|---|---|
| <b>Please list the Hospital(s) where you currently have Medical Staff Privileges:</b> |   |
| ➤   | ➤ |
| ➤   | ➤ |
| ➤   | ➤ |

|   |
|---|
| <b>Are you currently part of the UPMC Health Plan Provider Network?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No            |
| <b>Are any of your providers currently employed by any Hospital/Health System?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No |
| <b>If Yes- By whom?</b>   |
|   |

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**Specialty:**

|   |   |  |
|---|---|--|
| <input type="checkbox"/> Internal Medicine        | <input type="checkbox"/> Endocrinology    | <input type="checkbox"/> Surgery                   |
| <input type="checkbox"/> Family Practice          | <input type="checkbox"/> Gastroenterology | <input type="checkbox"/> Surgery- General          |
| <input type="checkbox"/> Cardiology               | <input type="checkbox"/> Geriatrics       | <input type="checkbox"/> Surgery- GI               |
| <input type="checkbox"/> Urology                  | <input type="checkbox"/> Nephrology       | <input type="checkbox"/> Surgery- Oncology         |
| <input type="checkbox"/> Orthopaedics             | <input type="checkbox"/> OB-GYN           | <input type="checkbox"/> Surgery- Vascular         |
| <input type="checkbox"/> Dermatology              | <input type="checkbox"/> Ophthalmology    | <input type="checkbox"/> Surgery- Bariatrics       |
| <input type="checkbox"/> Ear, Nose & Throat (ENT) | <input type="checkbox"/> Rheumatology     | <input type="checkbox"/> Surgery- Heart, Lung, ESI |
| <input type="checkbox"/> Psychiatry               | <input type="checkbox"/> Pediatrics       | <input type="checkbox"/> Surgery- Orthopedics      |
| <input type="checkbox"/> Oncology                 | <input type="checkbox"/> Transplant       | <input type="checkbox"/> Surgery- Plastics         |
| <input type="checkbox"/> Other-please specify     |   |  |

**PRACTICE SUMMARY:**

|  |   |
|--|---|
| # of Practice Tax IDs for Billing Purposes:                                    | Do you currently have an EMR? Which Product?  |
| # of Practitioner Names for Billing Purposes:                                  | How is billing managed currently?   |
| # Full Time Providers:   | <b>If outside billing – how do you send charges, patient demographic information?</b><br><br><b>Faxed?</b><br><b>Picked up by billing service?</b><br><b>Superbills utilized?</b> |
| # Part Time Providers (<20 hrs/week):  | Current claims clearinghouse(s):  |
| # Mid-Level Providers (NPs, PAs):<br>CRNPs _____ PAs _____ NPs _____           | Who will do billing after EHR?  |
| # FTE Non-Provider Staff:<br><br>MA _____ RN _____ LPN _____ Other Staff _____ | Would like to do billing in-house, onsite?  |
| <b># of Part Time (PT) Non-provider employees</b><br><b>Hours worked:</b>      | Current PMS/Version   Keep or Replace?  |
| ASP Or Client Server Undecided   | <b>How does your practice currently schedule patients?</b><br><b>Please be specific.</b>  |
| Currently dictating notes?   | Does staff have necessary computer skills?  |
| Interested in Speech Recognition?  | <b>How Would you rate your staff’s computer skills? 1-poor to 5- excellent?</b>   |

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**Additional Practice Considerations:**

1. Do you plan on moving within the next year?
2. Do you plan on adding sites?
  
3. Do you plan on remodeling in the near future?
  
4. Where do you admit most of your patients?
  - a. Hospital Name(s):
  - b. What % of patients do you admit to each?
  - c. **Identify other places of service – nursing home/home visits/hospital outpatient procedures/hospital inpatient procedures/hospital inpatient surgeries/Home health care/radiology/etc.**
  
5. Please provide an approximate number of “active” patients paper charts on site: \_\_\_\_\_
6. How many years of active patient paper charts are kept on site? \_\_\_\_\_
  
7. What additional Ancillary on-site services do you provide?
  - a. Lab/Radiology?
  - b. Other?

**Patient Demographics:**

8. Average # of patients seen per day in office \_\_\_\_\_
9. Percent of patients- Medicare \_\_\_\_ Medicaid \_\_\_\_ Other \_\_\_\_\_

**Practice Workflow Problems (Mark an X to all that apply):**

|   |  |  |
|---|--|--|
| <input type="checkbox"/> Chart chasing, lost charts | <input type="checkbox"/> Results tracking and follow up            | <input type="checkbox"/> Difficulty staying on schedule          |
| <input type="checkbox"/> Medication refills         | <input type="checkbox"/> Poor legibility of medical records        | <input type="checkbox"/> Patient waits to see physician/provider |
| <input type="checkbox"/> Phone/fax processing       | <input type="checkbox"/> Expense of transcribing of notes, letters | <input type="checkbox"/> <b>Other- please specify</b>            |

**Current Practice Management system:**

10. Does your practice currently utilize IT support?  Yes  No  
 If you answered yes – please provide name and telephone number of vendor.
  
11. What functionalities of your PM system are you using? (Mark an X to all that apply)
 

|   |   |
|---|---|
| <input type="checkbox"/> Electronic Registration and Scheduling | <input type="checkbox"/> Web-based scheduling     |
| <input type="checkbox"/> Electronic billing                     | <input type="checkbox"/> Other <b>Please list</b> |
  
12. Does this software require connection to server?  Yes  No  
 If yes, server location?  Off site  On-site

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**EMR System: If you don't have an EMR system:**

13. Have you budgeted for this purchase?  Yes  No  
 14. Have you explored any EMR systems?  Yes  No  
 15. **If you answered yes please specify?**

16. What do you feel your major needs for assistance will be in selecting and implementing an EMR? **Please place an X to all that apply.**

- Assessment of practice needs  
 Identifying appropriate software vendors to review based on practice needs  
 Determining hardware needs  
 Assessing vendor proposals  
 Ensuring that system selected will support practice in meeting "meaningful use" requirements  
 Vendor negotiations  
 Redesigning workflow  
 Support during transition  
 Assistance with meeting "meaningful use" requirements  
 **Other:** \_\_\_\_\_

**If you currently have an EMR system:**

17. What is the name of your system (including version)?  
 18. When was your system purchased? **Month:** \_\_\_\_\_ **Year:** \_\_\_\_\_  
 19. When was your EMR system implemented? **Month:** \_\_\_\_\_ **Year:** \_\_\_\_\_  
 20. What functionalities of your EMR system are you using? (**Mark an X to all that apply**)

|  |  |
|--|--|
| <input type="checkbox"/> E-prescribing                         | <input type="checkbox"/> Problem List                                    |
| <input type="checkbox"/> Lab results                           | <input type="checkbox"/> Patient education module                        |
| <input type="checkbox"/> Medication lists                      | <input type="checkbox"/> Coding support                                  |
| <input type="checkbox"/> Patient notes/documentation           | <input type="checkbox"/> E-superbills                                    |
| <input type="checkbox"/> Disease management/health maintenance | <input type="checkbox"/> Internal messaging and task assignment tracking |

**Use of Data:**

21. Do you participate in Physician Quality Reporting Initiative (PQRI) or other payor quality reporting programs?  
 Yes  No  
 22. If yes, which programs? (Governor's Chronic Care Initiative, NCQA Patient Centered Medical Home, etc.)

23. If yes, how is the data submitted for this program?  Claims-based  registry  paper  other: \_\_\_\_\_

24. Does your practice conduct internally driven patient care initiatives?  Yes  No

(Please identify initiatives) \_\_\_\_\_

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| <b>Use of Technology:</b>           |  |   |
|-------------------------------------|--|---|
| High speed internet connection      | <input type="checkbox"/> Yes <input type="checkbox"/> No | Online patient form completion <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Patient portal                      | <input type="checkbox"/> Yes <input type="checkbox"/> No | Patient care registry <input type="checkbox"/> Yes <input type="checkbox"/> No          |
| Electronic links with hospital/labs | <input type="checkbox"/> Yes <input type="checkbox"/> No | Practice website <input type="checkbox"/> Yes <input type="checkbox"/> No               |
| E-prescribing (Freestanding)        | <input type="checkbox"/> Yes <input type="checkbox"/> No | Online patient form completion <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Email                               | <input type="checkbox"/> Yes <input type="checkbox"/> No |   |
| Voice recognition/Dictation         | <input type="checkbox"/> Yes <input type="checkbox"/> No |   |

**Other Notes: Is there any other additional information/details you think would be helpful for us to know?**

**Next Steps:**