

TELEMEDICINE SERVICES

What is Telemedicine?

When specialists are not available at UPMC Northwest, UPMC Telemedicine connects patients to specialists at other UPMC facilities, providing patients with the specialized clinical care they need. This telemedicine technology uses video cameras and the Internet to connect with a specialist in Pittsburgh.



Our physicians provide real-time consultations in the following specialties:

- Cardiac Electrophysiology
- Diabetes Management
- Movement Disorders
- Rheumatology
- Stroke
- Women's Neurology
 - > Pre-pregnancy and postpartum consults for women with neurological issues who are planning to have children and need preconception counseling
 - > Effects of hormonal changes (menses, pregnancy, menopause, contraception, hormone replacement therapy) on neurological disease
 - > Epilepsy, headache, and all neurological issues related to women and childbearing
- Other specialties as needed

Telemedicine Technologies

UPMC uses many different telemedicine tools to provide remote health care to the patient. These tools include videoconferencing between patients and health care providers, and transmitting digital images for examination by a specialist in a remote location.

The Benefits of Telemedicine

Patients who are located far from large cities can benefit greatly from telemedicine.

Benefits include:

- Access to specialists
- Reduced travel time and cost
- Bringing timely treatments closer to home
- Improved quality of care
- Physician access to your medical history, eliminating duplicate tests and unnecessary procedures

Your telemedicine appointment at UPMC Northwest

Prior to your appointment:

- You will receive confirmation of your scheduled appointment date and time. You will also receive instructions should you need to change or cancel your appointment.
- Please confirm that your patient medical record has been forwarded to Northwest Telemedicine Services by your referring physician, or fax directly to 814-677-7049.
- Plan at least one hour for your appointment and arrive 25 minutes before the scheduled time.

Address:

UPMC Northwest
100 Fairfield Drive
Seneca, PA 16346

Once you've arrived:

- Park in Parking Lot A and enter through the main lobby entrance.
- Provide the receptionist with your name.
- You will be seated in the main lobby waiting area and a UPMC Northwest Telemedicine Services staff member will escort you to your appointment.

Insurance coverage may vary. Please check with your individual insurance carrier.