



# CAMPUS MAP

## UPMC | SHADYSIDE

5230 Centre Ave.  
Pittsburgh, PA 15232  
412-623-2121  
UPMCShadyside.com



ATM



Cafeteria



Café



Chapel



Elevators



Emergency Department (ED)



Entrance



Gift Shop



Information Desk



Parking Garage



Pharmacy



Restrooms



Volunteer Services

South Aiken Avenue

Shadyside Place Drive

Shadyside Place  
UPMC Center for  
Integrative Medicine



Shadyside  
Place  
Garage

Emergency  
Department  
Valet Parking



Lease  
Holder  
Parking

Preservation Hall

Security

Human  
Resources

Emergency Drive

Aiken Medical  
Building

Emergency  
Department (ED)

Diagnostic  
Imaging

Posner (Main)  
Tower  
Elevators

Non-Invasive  
Cardiology

West Wing

Rehab  
Services

Medical  
Records

Aiken Avenue  
Parking Garage

South Wing

Radiation Oncology Cntr.

Posner Tower

Surgical  
Family  
Lounge

North Tower

Courtyard

Shadyside  
Medical  
Building  
Library

Outpatient  
Testing and  
Center for  
Perioperative  
Care (CPC)

Short Stay

East Wing

GI Lab

Ambulatory Surgery  
Center (ASC)

Pavilion

Angiography/Interventional  
EEG, EMG, MRI  
Nuclear Medicine,  
Pulmonary

Main Entrance

Japanese  
Garden

Main Drive

Centre Avenue

Medical Building Drive

Walkway to Hillman  
Cancer Center

Centre Avenue  
Parking  
Garage

Shea Bridge to Hillman

South Aiken Avenue

Centre Avenue

Family  
House

UPMC  
Urgent  
Care

UPMC Shadyside  
Family Health Center

UPMC Hillman  
Cancer Center



# Visitor Information



## Parking

**Aiken Avenue Garage:** 24 hours a day, 7 days a week  
**Centre Avenue Garage:** 24 hours a day, 7 days a week  
**UPMC Hillman Cancer Center:** Valet parking  
**Shadyside Parking Office:** 412-647-3194

For more information about parking and discounted rates, please visit [UPMCShadyside.com/Parking](https://www.upmcshadyside.com/Parking).

## Electric Car Charging Stations

There are multiple charging ports reserved for electric cars in the parking garages. Fees apply for the use of the charging stations.

- **Aiken Avenue Garage:** 10 charging ports on Level 2
- **Centre Avenue Garage:** 4 charging ports on Level G
- **UPMC Hillman Cancer Center Garage:** 2 charging ports on the level below the Ground Floor



## Amenities and Services

### ATMs

**Pavilion:** 1st floor, near the visitor elevators  
**Shadyside Medical Building:** 1st floor, near the Hopwood Library  
**UPMC Hillman Cancer Center:** Ground Level near the gift shop

### Cafeteria

The cafeteria is located on the 1st floor of the Posner Tower, across from Lori's Gifts.

### Cafés

**West End Café:** This café is located in the West Wing Lobby.  
**Café at Hillman:** This café is located on the 1st floor of UPMC Hillman Cancer Center.



## Chapel and Spiritual Care

There is a 24/7 Interfaith Chapel located on the 1st floor of the Posner Tower. Call **412-623-2121** to ask about religious services or arrange a visit.



## Gift Shops

**Lori's Gifts at UPMC Shadyside:** This gift shop is located in the Posner Tower on the 1st floor. Call **412-864-6781**.

**Lori's Gifts at Hillman:** This gift shop is located on the Ground Level in the lobby of UPMC Hillman Cancer Center. Call **412-623-4654**.

## Hopwood Library

Hopwood Library is a health resource center for patients and families. It is located in the West Wing on the 1st floor, near the Shadyside Medical Building Entrance.



## Pharmacy

This pharmacy can fill your prescriptions for medicine before you leave the hospital. It is located on the Ground Level of UPMC Hillman Cancer Center, past the gift shop. It is open Monday through Friday from 8 a.m. to 6 p.m. For questions, please call **412-623-5999**.

## Lodging

**Family House:** Family House offers affordable, home-style lodging for patients and their families from out of town. For more information, call **412-647-7777**. Someone is available 24/7.

## Patient Relations

Patient Relations coordinators can assist with questions or concerns during your stay. Call **412-623-2014**.

## Safety and Security

Security service is available 24/7. If you need assistance or would like to have a security escort to help you reach your destination safely, please call **412-623-2990**.

## Disability Resources

For hearing, visual, or language needs, the hospital offers printed educational materials, amplified phones, closed-caption TVs, sign language interpreters, foreign language interpreters, and a portable teletypewriter (TTY) for the deaf. Call **412-623-2014**.

## Wi-Fi

We offer free wireless Internet access for all patients and support persons.

**To connect, follow these 3 easy steps:**

1. Go to "Wi-Fi" or "Network Connections" on your laptop or mobile device.
2. Choose "**upmc-guest**" to connect.
3. Once the Captive Wi-Fi screen appears, scroll down and press "**Log In**" to verify that you have read and accepted the Guest Internet Access Terms and Conditions.



Scan the QR code for more information about hospital amenities and hours of operation.