

Welcome to UPMC Shadyside

We want your stay to be comfortable and will do our best to assist you.

Parking

Garages

Aiken Avenue: 24 hours a day, 7 days a week

Centre Avenue: Weekdays, 8 a.m. to 9 p.m.
and Saturdays, 8 a.m. to 2 p.m.

For questions about parking, call **412-623-2990**
or **412-623-3564**.

Discounted Rate

A patient or family member parked 4 consecutive hours may receive a discounted rate. Present your UPMC Shadyside parking ticket at an Information Desk.

Security Escorts

Please call **412-623-2990** if you need assistance reaching your destination.

Amenities and Services

ATMs

Pavilion: First floor, near the visitor elevators.

Shadyside Medical Building: First floor, near the Hopwood Library.

Cafeteria

Traditional meals, kosher sandwiches, Dining Smart options, and take-out. Breakfast, lunch, and dinner. Posner Tower, first floor, near the gift shop.

Hours: Monday through Friday, 6:15 a.m. to 8 p.m.
Weekends and holidays, 6:30 a.m. to 8 p.m.

Cafés

West End Café: Specialty drinks, salads, sandwiches, soups, and pastries. West Wing lobby; weekdays, 6 a.m. to 5 p.m.

Café at Hillman: Selection of hot and cold foods. Hillman Cancer Center, level 1 (across the Shea Pedestrian Bridge); weekdays, 7 a.m. to 4 p.m.

Chapel and Pastoral Care

Interfaith Chapel: Posner Tower, first floor; open 24 hours. Chaplains are available at the hospital. You can arrange for a visit or ask about religious services by calling **412-623-2121**.

Gift Shops

Lori's Gifts at Shadyside: Fine gifts, fresh flowers, lottery machine, and sundries. Posner Tower, first floor; weekdays, 8 a.m. to 8 p.m., and weekends, 9 a.m. to 7 p.m. Call **412-864-6781**.

Lori's Gifts at Hillman: Inspirational gifts and sundries. Hillman Cancer Center, ground level (across Centre Avenue); weekdays, 9 a.m. to 4 p.m. Call **412-623-4654**.

Hopwood Library

A health resource center for patients and families. West Wing, first floor, near the Shadyside Medical Building entrance. Call **412-623-2415**.

Hillman Center Pharmacy

This retail pharmacy can fill your prescriptions for medicine before you leave the hospital. The pharmacy is located on the ground floor of the Hillman Cancer Center, near the gift shop. If you have questions, please call **412-623-5999**.

Hours: Monday through Friday, 8 a.m. to 6 p.m.

Lodging

Family House: Affordable, home-style lodging for patients and their families from out of town. Available 24 hours a day, call **412-647-7777**.

Patient Relations

Patient relations coordinators can assist with questions or concerns during your stay. Call **412-623-2014**.

Safety and Security

Please comply with staff members' requests regarding UPMC policies, and follow hospital rules. Security service is available 24 hours a day. For assistance, call **412-623-2990**.

Smoke-Free Campus

UPMC Shadyside and all UPMC hospitals, facilities, and grounds are smoke-free.

Special Needs

For hearing, visual, or language needs, the hospital offers printed educational materials, amplified phones, closed-caption TV, sign language interpreters, foreign language interpreters, and a portable teletypewriter (TTY) for the deaf. Call **412-623-2014**.

Wireless Service

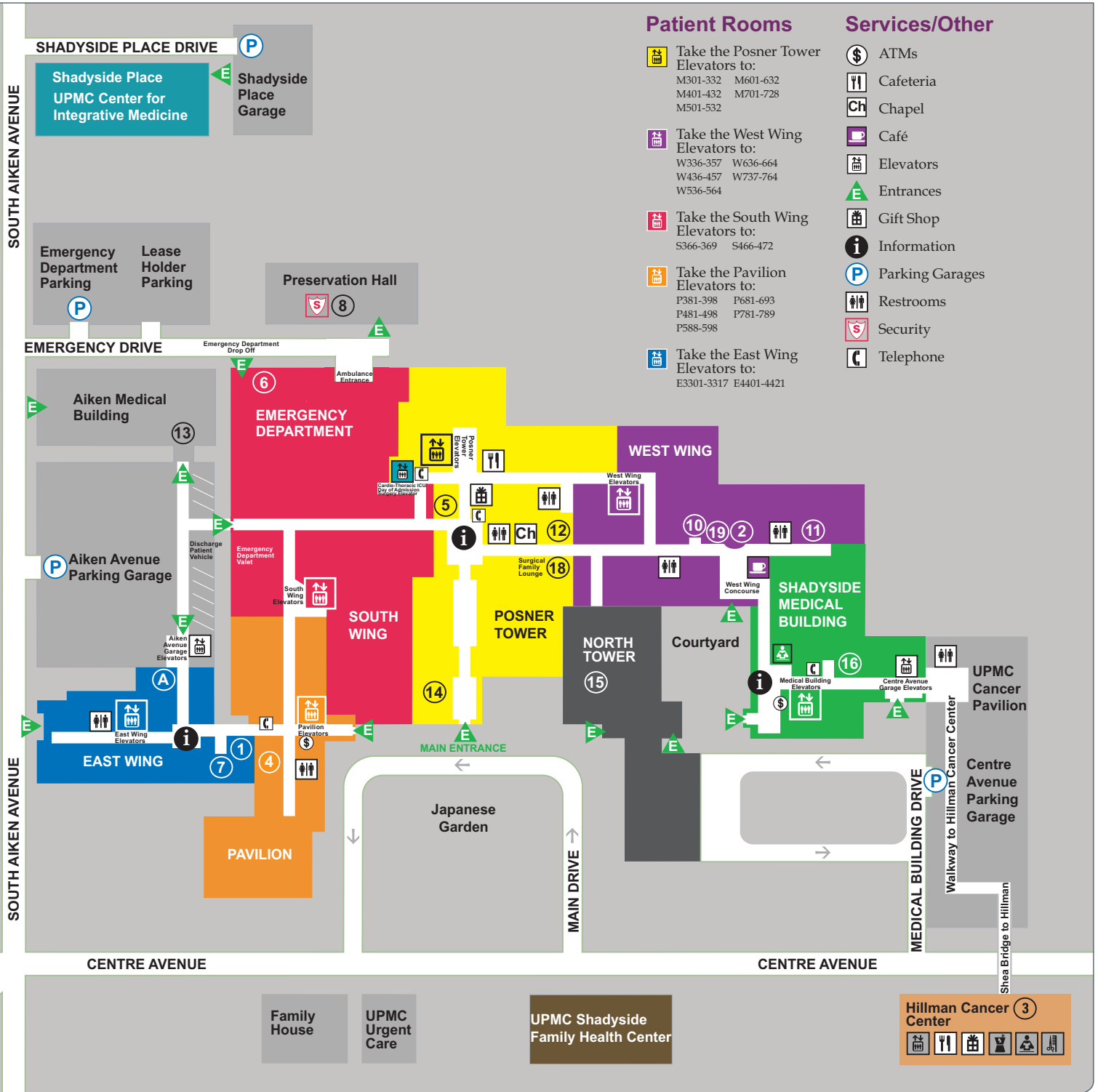
Free internet access is available to visitors in WiFi hotspots. Open Network Connections and select View Available Wireless Networks. Select GIA (guest internet access) and click connect.

UPMC Shadyside

Departments

Location & Elevator
Map Symbols

Admissions	
Ambulatory Surgery	
Auditorium	
Cardiac Rehab	
Cardio-Thoracic ICU	
Day of Admission Surgery (DAS)	
Diagnostic Imaging (Pavilion)	
Angiography / Interventional	
EEG & EMG, MRI	
Nuclear Medicine, Pulmonary	
Diagnostic Imaging (Posner Tower)	
CT Scan	
Peripheral Vascular Lab	
Ultrasound	
Emergency Department	
Geriatrics	
GI Lab	
Hillman Cancer Center	
Human Resources	
Library/Volunteer Office	
Medical ICU	
Medical Records	
Medical-Surgical ICU	
Meeting Room	
Neuro-Diagnostics	
Neuro-Surgical ICU	
Non-Invasive Cardiology	
Nutrition (Outpatient)	
Pharmacy (Hillman Cancer Center)	
Physician Offices (Aiken Medical Building)	
Physician Offices (Shadyside Medical Building)	
Radiation Oncology Center	
Rehab Services	
Shea Medical Center	
Short Stay Unit	
Surgical Family Lounge	
Surgical ICU	
Volunteer Office	
West Wing Testing Center	
(Shadyside Medical Building)	



Patient Rooms

- Take the Posner Tower Elevators to:
M301-332 M601-632
M401-432 M701-728
M501-532
- Take the West Wing Elevators to:
W336-357 W636-664
W436-457 W737-764
W536-564
- Take the South Wing Elevators to:
S366-369 S466-472
- Take the Pavilion Elevators to:
P381-398 P681-693
P481-498 P781-789
P588-598
- Take the East Wing Elevators to:
E3301-3317 E4401-4421

Services/Other

- ATMs
- Cafeteria
- Chapel
- Café
- Elevators
- Entrances
- Gift Shop
- Information
- Parking Garages
- Restrooms
- Security
- Telephone