












-  Elevators
-  Coffee Shop
-  Cafeteria
-  Gift Shop
-  Information Desk
-  Meditation Room
-  ATM
-  Port Authority Transit Stop
-  Lodging
-  Valet Parking
-  Emergency Department

Turn over >

### Visiting Hours

We have an open visitor policy with no specific hours. Visitation may be restricted or limited based on clinical issues.

### Parking

#### Parking Garage

Parking is free in the garage located next to the hospital. There is a covered walkway to the hospital on the ground level of the garage. Take a ticket when you enter the garage. This will be used to exit. No validation is needed.

#### Valet Parking

Valet parking is available Monday through Friday, 6 a.m. until 4 p.m., in front of the hospital's main entrance for a small fee. After 6 p.m., Security will return your keys and tell you where your car is parked.

### Amenities and Services

#### ATM

Located on the 1<sup>st</sup> floor by the Emergency Department (ED).

#### UPMC East Café

Located on the 1<sup>st</sup> floor.

Monday through Friday Hours:

- Breakfast: 6 to 10 a.m.
- Lunch and Dinner: 11 a.m. to 6 p.m.

Saturday and Sunday Hours:

- Breakfast: 8 to 10 a.m.
- Lunch and Dinner: 11 a.m. to 4 p.m.

### Crazy Mocha® Coffee Shop

Located on the ground floor.

Hours (subject to seasonal changes):

- Monday through Friday: 6 a.m. to 8 p.m.
- Saturday: 7 a.m. to 3 p.m.
- Sunday: Closed

### Gift Shop

#### Lori's Gifts

Located on the 1<sup>st</sup> floor.

Hours (subject to seasonal changes):

- Monday through Friday: 9 a.m. to 8 p.m.
- Saturday and Sunday: 11 a.m. to 6 p.m.

The gift shop is closed on holidays.  
Please call **412-357-3068**.

### Meditation Room and Pastoral Care

#### Meditation Room

An interfaith meditation room is located on the ground floor. Family and friends are welcome to use this space for prayer or quiet reflection.

A healing garden is located outside of the meditation room on the ground floor.

If you would like to arrange a visit by clergy of your faith, please call **412-357-3151**.

### Wireless Service

UPMC East provides free wireless service, making it convenient for you to access the Internet on laptops and other computer devices.

To access free wireless service, open Network Connections on your device and connect to UPMC Guest.

### Locations

- Conference Center - Ground Level
- Parking Garage - Ground Level
- UPMC CancerCenter - Ground Level
- Emergency Department - Level 1
- Imaging - Level 1
- Information Desk - Level 1
- Administration - Level 2
- Patient-Family Lounge - Level 2
- UPMC Heart and Vascular Institute - Level 2
- Intensive Care Unit (ICU) - Level 3
- UPMC Rehab Institute - Level 6

### Additional Locations

#### UPMC Monroeville Imaging Center

600 Oxford Dr., Monroeville, PA 15146  
**412-372-1600**

#### UPMC Monroeville Surgery Center

125 Daugherty Dr., Monroeville, PA 15146  
**412-374-9385**

Your Care. Our Commitment.