












-  Elevators
-  Coffee Shop
(Ground Floor)
-  Cafeteria
-  Gift Shop
-  Information Desk
-  Meditation Room
(Ground Floor)
-  ATM
-  Port Authority Transit Stop
-  Lodging
-  Electric Car Charging Stations
-  Emergency Department

Turn over >

Visiting Hours

We have an open visitor policy with no specific hours. Visitation may be restricted or limited based on clinical issues.

Parking

Parking Garage

Free parking is available to patients and their visitors. The UPMC East garage is attached to the hospital. Take a ticket when you enter the garage and keep it with you to have it validated in the hospital before you leave. You can enter the hospital through the covered walkway on the ground floor of the garage.

Electric Car Charging Stations

There are 2 charging stations reserved for electric cars in the free parking garage. These parking spaces are located on the right upon entering the garage. There are no access fees.

Amenities and Services

ATM

Located on the 1st floor by the Emergency Department (ED).  

UPMC East Café

Located on the 1st floor.

Monday through Friday Hours:

- Breakfast: 6 to 10 a.m.
- Lunch and Dinner: 11 a.m. to 6 p.m.

Saturday and Sunday Hours:

- Breakfast: 8 to 10 a.m.
- Lunch and Dinner: 11 a.m. to 4 p.m.

Crazy Mocha® Coffee Shop

Located on the ground floor.

Hours (subject to seasonal changes):

- Monday through Friday: 6 a.m. to 5 p.m.
- Saturday: 7 a.m. to 3 p.m.
- Sunday: Closed

Gift Shop

Lori's Gifts

Located on the 1st floor.

Hours (subject to seasonal changes):

- Monday through Friday: 10 a.m. to 7 p.m.
- Saturday and Sunday: Noon to 5 p.m.

The gift shop is closed on holidays.

Please call **412-357-3068**.

Meditation Room and Pastoral Care

Meditation Room

An interfaith meditation room is located on the ground floor. Family and friends are welcome to use this space for prayer or quiet reflection.

A healing garden is located outside of the meditation room on the ground floor.

If you would like to arrange a visit by clergy of your faith, please call **412-357-3151**.

Wireless Service

UPMC East provides free wireless service, making it convenient for you to access the Internet on laptops and other computer devices.

To access free wireless service, open Network Connections on your device and connect to UPMC Guest.

Locations

- Conference Center - Ground Level
- Parking Garage - Ground Level
- UPMC CancerCenter - Ground Level
- Emergency Department - Level 1
- Imaging - Level 1
- Information Desk - Level 1
- Administration - Level 2
- Patient-Family Lounge - Level 2
- UPMC Heart and Vascular Institute - Level 2
- Intensive Care Unit (ICU) - Level 3
- UPMC Rehab Institute - Level 6

Additional Locations

UPMC Monroeville Imaging Center

600 Oxford Drive, Monroeville, PA 15146
412-372-1600