









-  Information Desk
-  Elevators
-  Cafeteria
-  Hostess Shop
-  ATM
-  Parking
-  Emergency Department
-  New Castle Transit

## Visiting Hours

We have an open visitor policy with no specific hours. Visitation may be restricted or limited based on clinical issues.

## Parking

### Lots

Available 24 hours a day, 7 days a week, at no charge.

### Outpatient and Same-Day Surgery Parking (Lot B)

Outpatient and same-day surgery patient lots are available at the corner of Wilmington and Garfield Avenues.

### Patient and Visitor Parking (Lot A)

Patient and visitor lots are available behind the hospital off of Garfield Ave. After 9 p.m., all visitors must use the Emergency Department entrance.

### Security Escort

Upon request, UPMC Security provides evening escort service from the hospital to your car. Please call the operator at **724-658-9001** to request a Security escort.

## Amenities and Services

### ATM

Located on the 1<sup>st</sup> floor in the main lobby across from the Hostess Shop.

Daily: 24 hours.

### Cafeteria

Located on the 1<sup>st</sup> floor. Hours:

Breakfast: 6:15-8:30 a.m.

Lunch: 11 a.m.-2 p.m.

Dinner: 2-6 p.m.

### Hostess Shop

Gifts, snacks, and other necessary items are available. Located on the 1<sup>st</sup> floor in the main lobby. Call the operator at **724-658-9001** for more information.

Monday through Friday: 8:30 a.m. – 6 p.m.

Saturday: 9 a.m. – 4 p.m.

Sunday: Closed

### Chapel and Pastoral Care

The chapel is open 24 hours a day, 7 days a week, and is located on the 2<sup>nd</sup> floor in the center hallway near the main elevators. Chaplains are available at the hospital. You can arrange a visit or ask about religious services by calling the operator at **724-658-9001**.

## Wi-Fi

UPMC provides free wireless service in this facility, making it convenient for patients, visitors, and staff members to access the Internet on laptops and other computer devices.

### To access free wireless service:

1. Open Network Connections on your device.
2. Connect to UPMC Guest.

## Other Locations

- Information Desk-1<sup>st</sup> floor
- Patient Units-2<sup>nd</sup> and 3<sup>rd</sup> floors
- Critical Care Unit (CCU)-2<sup>nd</sup> floor
- UPMC Rehabilitation Institute-3<sup>rd</sup> floor
- Administration-1<sup>st</sup> floor
- Emergency Department-ground floor
- Outpatient Services (Registration, Lab, Imaging, Heart and Vascular Institute, Infusion Center)-ground floor