

UPMC Presbyterian
UPMC Montefiore

UPMC Eye & Ear Institute
Falk Medical Building

Kaufmann Medical Building
Western Psychiatric Institute
and Clinic of UPMC



Guide to UPMC Presbyterian and Its Oakland Facilities

Information Desks

UPMC Presbyterian
main lobby, 3rd floor
UPMC Montefiore
7th floor main lobby
Falk Medical Building
2nd floor lobby

Information Phones

Presbyterian-Montefiore
pedestrian bridge across from
Eye & Ear Institute elevators
near UPMC Montefiore,
8th floor

UPMC Presbyterian
3rd floor, main intersection

Meals and Refreshments

UPMC Presbyterian Cafeteria
11th floor; Daily, 6:30 a.m.
to 2:30 a.m. Daily menu:
412-647-4EAT (4328)

UPMC Montefiore Cafeteria
4th floor; Weekdays, 6:30 a.m.
to 2 p.m.

LHAS Café on Seventh
UPMC Montefiore, 7th floor,
near main lobby; Weekdays,
10:30 a.m. to 7:15 p.m.
412-802-8644

Falk Café
Falk Medical Building,
1st floor lobby
Weekdays, 7 a.m. to 1:30 p.m.

Coffee Kiosks
UPMC Presbyterian
Starbucks, 1st floor; Weekdays,
6:30 a.m. to 8 p.m.
Weekends,
6:30 a.m. to 3 p.m.

UPMC Montefiore, 7th floor
main lobby
Weekdays, 6 a.m. to 5 p.m.
Weekends, 10 a.m. to 2 p.m.
Thomas Starzl Biomedical
Science Tower
Main floor; Weekdays, 7 a.m.
to 1:30 p.m.

Vending Machines

UPMC Presbyterian
Ground floor
UPMC Montefiore
4th floor and 5th floor
garage area
Kaufmann-Montefiore
pedestrian bridge

Gift and Floral Shops

LHAS Windows on Seventh
Floral and Gift Shop
UPMC Montefiore, 7th floor
main lobby
Weekdays, 9 a.m. to 5 p.m.
Closed Saturday and Sunday
412-648-6107

LHAS Presbyterian Floral and
Gift Shop
UPMC Presbyterian, 1st floor
Weekdays, 9 a.m. to 5 p.m.
Saturdays, 10 a.m. to 2 p.m.
Closed Sunday
412-647-3181

Conveniences

Bank
PNC Bank
UPMC Presbyterian, 1st floor
Weekdays, 7 a.m. to 4 p.m.
Closed weekends
412-578-0340

Bank Machines
UPMC Presbyterian, 1st floor
and 11th floor
UPMC Montefiore, 7th floor
main lobby
Falk Medical Building,
2nd floor lobby

Pharmacy

Falk Pharmacy
Falk Medical Building
Weekdays, 7:30 a.m. to
5:30 p.m.
Closed weekends
412-623-6222
UPMC Presbyterian
Prescription Shop
1st floor; daily, 7 a.m. to 11 p.m.
Open holidays
412-864-0900

Foreign Language Services

Language interpreter
412-648-6262

Hearing Needs

Sign language
412-647-7615
TDD
Ask the patient unit staff

Condition Help

A hotline to call if the patient
is unable to get the attention
of a health care provider
412-647-3131

Patient and Family Support

Patient Relations
Assistance with concerns
about patient care or rights
412-647-7615

International Patient Relations
Auxiliary services for
international patients
and families
412-648-6262

Pastoral Care

UPMC Presbyterian
Interfaith chapel, 11th floor
UPMC Montefiore
Interfaith meditation room,
7th floor main lobby
Full-time chaplains:
412-647-7560

Other Services

Wheelchair escort
Ask at an Information Desk,
on an Information Phone, or
412-647-3636
Scooters also available

Security service
Available 24 hours a day
412-647-3191

UPMC Presbyterian

200 Lothrop St.
Pittsburgh, PA 15213-2582
412-647-2345

To make an appointment, or for more information,
call **1-800-533-UPMC** or visit us at **UPMC.com**.

Your Care. Our Commitment.

Walking Map



Distances

Walkways and bridges allow you to walk indoors
between UPMC buildings.

Connector between Falk Medical Building and UPMC Presbyterian

Medium distance: about 1 city block or 2 football
fields long, or 1/10 mile.

1 long, steep incline at one end.

Pedestrian bridge between UPMC Presbyterian 3rd floor and UPMC Montefiore 8th floor

Long distance: about 1 1/2 city blocks or 3 football
fields long.

Long level stretches: 1 long, steep incline at one end;
2 short inclines at the other end; 2 turns.

Pedestrian bridge and hall between UPMC Montefiore 7th floor main elevators and Kaufmann Medical Building 9th floor

Long distance: almost 1 1/2 city blocks or 3 football
fields long.

Hall has 2 turns; bridge is a mild incline and straight.

Total inside trip between Falk Medical Building and Kaufmann Medical Building

Very long distance: about 4 city blocks or 4/10
of a mile.

Wheelchairs and Scooters

The walkways and bridges can be long. If you
think the walks may be too long for you, ask for a
wheelchair or a scooter.

For wheelchairs call **412-647-3636**.

For scooters go to one of Information Desks
and an Information Desk representative will be
happy to assist.

UPMC policy prohibits discrimination or harassment on the basis of race, color, religion,
ancestry, national origin, age, sex, genetics, sexual orientation, gender identity, marital status,
familial status, disability, veteran status, or any other legally protected group status. Further,
UPMC will continue to support and promote equal employment opportunity, human dignity,
and racial, ethnic, and cultural diversity. This policy applies to admissions, employment, and
access to and treatment in UPMC programs and activities. This commitment is made by UPMC
in accordance with federal, state, and/or local laws and regulations.

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Major Highway Routes to Oakland

UPMC Presbyterian is located in the Oakland section of Pittsburgh, 3 miles from downtown.

Via Interstates 79 and 279

From the North

Take I-79 south to Exit 72 (I-279 south), 2 miles south of Wexford/Route 910. Near downtown Pittsburgh, take Exit 2A (sign reads Veterans Bridge) to I-579. Follow the signs to Monroeville. The road forks in about 2 miles; take the left fork to Forbes Ave./Oakland (do not exit onto I-376 east). Stay in the right lane, and take the Forbes Ave. ramp. You will exit onto Forbes Ave., a one-way street. See the parking map below.

From the South

Take I-79 north to Exit 59A (I-279). Follow I-376 east through the Fort Pitt Tunnel, and continue to I-376 east (sign reads Monroeville). Follow I-376 east and take Exit 72A (Forbes Ave./Oakland). You will exit onto Forbes Ave., a one-way street. See the parking map below.

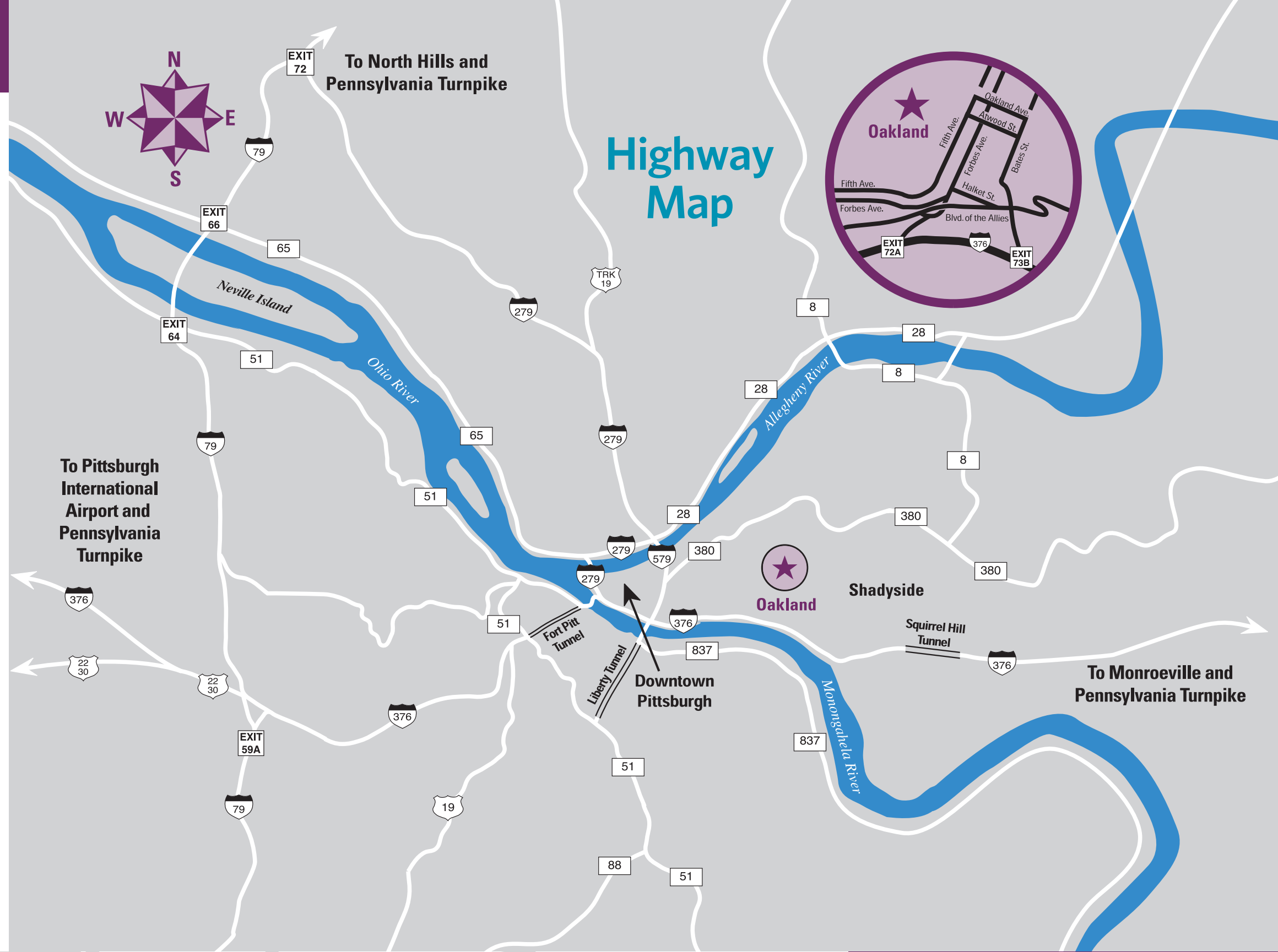
Via the Pennsylvania Turnpike

From the East

Take the Pennsylvania Turnpike to Exit 57 (Pittsburgh/Monroeville) to I-376 west. From I-376 west, take Exit 73B (Oakland/Bates St.). Follow Bates St. to the 1st stoplight, and turn left onto the Boulevard of the Allies. At the 1st stoplight on the Boulevard of the Allies, turn right onto Halket St. Follow Halket past Magee-Womens Hospital (on the left), continue to the 1st stoplight, and turn right onto Forbes Ave., a one-way street. See the parking map below.

From the West

From the Pennsylvania Turnpike, take Exit 10 for I-376 east (old Rt. 60 south). Follow I-376 east through the Pittsburgh International Airport through the Fort Pitt Tunnel, toward Monroeville (I-376 east). Continue on I-376 east and take Exit 72A (Forbes Ave./Oakland). You will exit onto Forbes Ave., a one-way street. See the parking map below.



Directions From Forbes Ave. to UPMC Parking

Falk Medical Building

Follow Forbes Ave. to Atwood St. Turn left onto Atwood, go 1 block, and go across Fifth Ave. (a one-way street for all traffic except buses) to the Falk driveway.

Kaufmann Medical Building

Follow Forbes Ave. to Atwood St. Turn left onto Atwood, go 1 block, and go across Fifth Ave. (a one-way street for all traffic except buses) to the Falk driveway. Drive through 2 stoplights. On the right, just past Darragh St., are the entrances to the Kaufmann Medical Building and the Kaufmann Garage [P-4].

UPMC Montefiore

Follow Forbes Ave. to Atwood St. Turn left onto Atwood, go 1 block, and turn left onto Fifth Ave. (a one-way street for all traffic except buses). At the 2nd stoplight, turn right onto Darragh St. For the main entrances to UPMC Montefiore and the Montefiore Garage [P-3] and for valet parking [V-2], drive up Darragh, turn left onto Terrace St., and turn left again into the Buffalo St. driveway.

UPMC Presbyterian and Eye & Ear Institute

Follow Forbes Ave. to Atwood St. Turn left onto Atwood, go 1 block, and turn left onto Fifth Ave. (a one-way street for all traffic except buses). At the 1st stoplight, turn right onto Lothrop St. The entrance to UPMC Presbyterian is 1 block up on the right. Turn into the main driveway for drop-off or for valet parking [V-1]. To self-park, entrances to the Presbyterian Garage are just past the hospital's main driveway, on the left side of Lothrop [P-1] and on Terrace St. [P-2].

Western Psychiatric Institute and Clinic of UPMC

Follow Forbes Ave. to Oakland Ave. and turn left. Follow Oakland, cross Fifth Ave., and drive straight onto DeSoto St. For the main entrance to Western Psychiatric, turn right onto O'Hara St. The main entrance is on the left, and just past it is a public parking facility. For handicapped-access, stay on DeSoto and pull up to the entrance at the right. For valet parking [V-1], follow directions to UPMC Presbyterian (above).

Parking, Valet, and Bus

Valet Parking

Valet service for UPMC Presbyterian is available in the hospital's main driveway [V-1] on weekdays, 4:45 a.m. to 10 p.m. Valet service for UPMC Montefiore [V-2] operates at its main entrance on the 7th level in the circle driveway off Buffalo St. on weekdays, 6 a.m. to 6 p.m.

Valet service operates in the rear driveway of Falk Medical Building [V-3] on weekdays, from 6 a.m. to 6 p.m. (After 6 p.m., retrieve vehicles from the valet service in UPMC Presbyterian's main driveway.) There is no valet service at the Kaufmann Garage.

Parking Garages

The Presbyterian Garage [P-1, P-2] and Montefiore Garage [P-3] are open 24 hours a day. The Kaufmann Garage [P-4] is open weekdays, 6 a.m. to 10 p.m. For parking rates, discount programs, and other questions, call UPMC Parking Operations weekdays, 8 a.m. to 5 p.m., at **412-647-3194**.

To request evening escort service from the hospital to a vehicle in these garages, call UPMC Security at **412-647-3191**.

For more information visit UPMC.com.

Bus Service

Port Authority offers convenient bus service to Oakland from the metropolitan area. Route schedules and maps are available in the lobbies of UPMC Presbyterian and UPMC Montefiore. For more information, call Port Authority customer service at **412-442-2000**.