The relationship between UPMC and Highmark is changing.

After June 30, 2019, many UPMC hospitals and other facilities in western Pennsylvania will be out-of-network for patients with Highmark commercial insurance. Below are answers to frequently asked questions about how these changes may impact your health care.

Q: Will UPMC Horizon be out-of-network after June 30, 2019?
A: No. Both UPMC Horizon locations will remain in-network for most Highmark commercial members after June 30, 2019.

Q: Do all Highmark plans provide full, in-network access to UPMC Horizon?
A: No. My Direct Blue, a plan offered on the Affordable Care Act’s insurance exchange, is considered out-of-network for all UPMC physicians and hospitals except UPMC Children’s Hospital of Pittsburgh and its physicians.

Q: Will UPMC doctors be out-of-network after June 30, 2019?
A: If you would like to see a doctor at or near a UPMC hospital or facility that will be in-network for you after June 30, 2019, such as UPMC Horizon, you can expect that doctor to be in-network as well.

If you would like to see a doctor at or near a UPMC hospital or facility that will be out-of-network for you after June 30, 2019, such as UPMC Hamot, you can expect that doctor to be out-of-network as well.

Q: Which UPMC locations will be in-network for cancer care after June 30, 2019?
A: Certain UPMC facilities, including some UPMC Hillman Cancer Center locations operated in conjunction with community providers, will remain in-network. UPMC Hillman Cancer Center at UPMC Shadyside will be out-of-network for Highmark members after June 30, 2019.

Q: Will any UPMC specialty services be in-network for Highmark commercial members after June 30, 2019?
A: Yes. In addition to UPMC Children’s Hospital of Pittsburgh and UPMC Western Psychiatric Hospital, a very limited number of UPMC specialty services will be in-network after June 30, 2019. To learn more, visit UPMC.com/Choice2019.

Q: How can I ensure full, in-network access to UPMC doctors and hospitals?
A: If you wish to have full, in-network access to all UPMC doctors and hospitals, evaluate your health insurance options and choose a plan with full, in-network access. Many commercial insurance carriers, including but not limited to Aetna, Aetna Coventry, Cigna, United Healthcare, and UPMC Health Plan, provide this coverage.

For more information, visit UPMC.com/AccessHorizon.

For questions, or to learn more about full, in-network access to UPMC hospitals and doctors, please call our help line at 1-833-236-8096.