

## The relationship between UPMC and Highmark is changing.

After June 30, 2019, many UPMC hospitals and other facilities in western Pennsylvania will be out-of-network for patients with Highmark commercial insurance. Below are answers to frequently asked questions about how these changes may impact your health care.

**Q: Will UPMC Horizon be out-of-network after June 30, 2019?**

**A:** No. Both UPMC Horizon locations will remain in-network for most Highmark commercial members after June 30, 2019.

**Q: Do all Highmark plans provide full, in-network access to UPMC Horizon?**

**A:** No. My Direct Blue, a plan offered on the Affordable Care Act's insurance exchange, is considered out-of-network for all UPMC physicians and hospitals except UPMC Children's Hospital of Pittsburgh and its physicians

**Q: Will UPMC doctors be out-of-network after June 30, 2019?**

**A:** If you would like to see a doctor at or near a UPMC hospital or facility that will be **in-network** for you after June 30, 2019, such as UPMC Horizon, you can expect that doctor to be **in-network** as well.

If you would like to see a doctor at or near a UPMC hospital or facility that will be **out-of-network** for you after June 30, 2019, such as UPMC Hamot, you can expect that doctor to be **out-of-network** as well.

**Q: Which UPMC locations will be in-network for cancer care after June 30, 2019?**

**A:** Certain UPMC facilities, including some UPMC Hillman Cancer Center locations operated in conjunction with community providers, will remain in-network. UPMC Hillman Cancer Center at UPMC Shadyside will be out-of-network for Highmark members after June 30, 2019.

**Q: Will any UPMC specialty services be in-network for Highmark commercial members after June 30, 2019?**

**A:** Yes. In addition to UPMC Children's Hospital of Pittsburgh and UPMC Western Psychiatric Hospital, a very limited number of UPMC specialty services will be in-network after June 30, 2019. To learn more, visit [UPMC.com/Choice2019](http://UPMC.com/Choice2019).

**Q: How can I ensure full, in-network access to UPMC doctors and hospitals?**

**A:** If you wish to have full, in-network access to all UPMC doctors and hospitals, evaluate your health insurance options and choose a plan with full, in-network access. Many commercial insurance carriers, including but not limited to Aetna, Aetna Coventry, Cigna, United Healthcare, and UPMC Health Plan, provide this coverage.

### Network status of UPMC hospitals in western Pennsylvania after June 30, 2019

Hospital/Facility Name	In-Network*	Out-of-Network
UPMC Altoona	✓	
UPMC Bedford	✓	
UPMC Children's Hospital of Pittsburgh	✓	
UPMC East		✗
UPMC Hamot		✗
UPMC Horizon (both campuses)	✓	
UPMC Jameson	✓	
UPMC Kane	✓	
UPMC Magee-Womens Hospital		✗
UPMC McKeesport		✗
UPMC Mercy		✗
UPMC Montefiore		✗
UPMC Northwest	✓	
UPMC Passavant (McCandless and Cranberry)		✗
UPMC Presbyterian		✗
UPMC St. Margaret		✗
UPMC Shadyside		✗
UPMC Western Psychiatric Hospital	✓	

\* With the exception of UPMC Children's Hospital of Pittsburgh, Highmark My Direct Blue is out-of-network for UPMC.

A complete listing of UPMC hospitals and facilities and their network status after June 30, 2019 can be found at [UPMC.com/Choice2019](http://UPMC.com/Choice2019).

For more information, visit [UPMC.com/AccessHorizon](http://UPMC.com/AccessHorizon).

For questions, or to learn more about full, in-network access to UPMC hospitals and doctors, please call our help line at 1-833-236-8096.

