

Contact the Patient Financial Services Center

UPMC's Patient Financial Services Center can help you with your financial needs.

The Center can help you:

- Apply for governmental assistance, like Medical Assistance (MA) programs.
- Set up a payment plan.
- Review the Financial Assistance program and whether you qualify.
- Apply for health insurance through the Health Insurance Marketplace.
- Pay for urgent, medically necessary services if you do not have insurance or are underinsured.

To talk to one of our specialists, please call, email, or stop by in person. We're available Monday through Friday, 8 a.m. to 4 p.m. You can make an appointment or stop by the Center for help.

2 Hot Metal St., Quantum One, 1st Floor
Pittsburgh, PA 15203

1-800-371-8359

PatientFinancialServicesCenter@upmc.edu



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UPMC.com/PayMyBill



Payment Options and Support

UPMC policy prohibits discrimination or harassment on the basis of race, color, religion, ancestry, national origin, age, sex, genetics, sexual orientation, gender identity, marital status, familial status, disability, veteran status, or any other legally protected group status. Further, UPMC will continue to support and promote equal employment opportunity, human dignity, and racial, ethnic, and cultural diversity. This policy applies to admissions, employment, and access to and treatment in UPMC programs and activities. This commitment is made by UPMC in accordance with federal, state, and/or local laws and regulations.

Contact Us

Please contact us for the following services:

Payment Plans: **1-844-591-5949**

Price Estimates: **1-800-371-8359, option 5**

Financial Assistance: **1-800-371-8359**

We're Here to Help

We know that being in the hospital or going through a surgery can be hard enough as it is. We don't want your hospital or doctor bill to cause you more stress. We are here to help you through your journey, every step of the way.

Our Services

UPMC offers many financial services to help you pay your bills, no matter how big or small they may be.

Price Estimates

If you would like a sense of how much a surgery or procedure will cost before you make your appointment, please ask for a price estimate.

UPMC Price Estimator:

- You can call for an estimate over the phone.
- We have auto-generated estimates, based on scheduled procedures.
- We can give you an estimated price for the facility and professional fees that you will be responsible for paying.

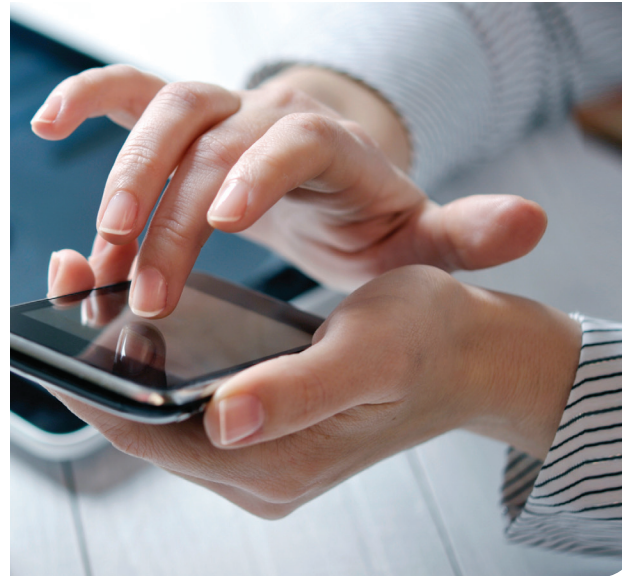
Please call **1-800-371-8359, option 5** to request a price estimate.

Payment Plans

UPMC offers payment plans to help you pay your bill over a period of time. You don't need to owe a large amount of money to ask for a payment plan.

Here are the great things about our payment plans:

- No interest (0%) – meaning we will not charge you more than you originally owed.
- You can pick the day of the month you want to pay.
- You can easily pay online or pay quickly on your smart phone by scanning a QR code.



Ready to Set Up Your Payment Plan?

Call the UPMC Customer Service Department at **1-844-591-5949** to speak to one of our specialists.

Financial Assistance

We offer a program called UPMC Financial Assistance so that we can continue to care for the residents in the communities we serve, no matter what their financial status or ability to pay is. You can apply for Financial Assistance at the time of service or billing.

You may be able to receive Financial Assistance if you:

- Have limited or no health insurance.
- Are not eligible for government assistance, such as Medicare or Medicaid.
- Can show you have financial need.
- Live in the primary service area of a UPMC provider.
- Give us the information we need about your household finances.

Financial Assistance is available for eligible patients who need:

- Emergency medical services.
- Non-elective services for urgent, life-threatening conditions, outside of the Emergency Department.
- Other medically necessary services on a case-by-case basis.

If you would like to apply for UPMC Financial Assistance or have questions about the program, please call **1-800-371-8359**.

For more information,
visit **UPMC.com/PayMyBill**.