

To our patients

As the novel coronavirus COVID-19 continues to make headlines, UPMC Centers for Rehab Services is working hard to make sure we can continue to provide excellent care to our patients during this time. We are taking steps every day to protect our patients and our staff from this virus.

All of our sites are reviewing, updating, and following their preparedness plans. We are equipping our emergency management and infection control teams and using strict guidelines as it pertains to the cleaning of our sites.

In order to treat our patients as safely as possible, we are spreading out scheduling and adding Saturday hours so that there are a small number of people in the clinic at any given time. In line with the temporary UPMC visitors policy, we are limiting visitors and restricting volunteers to one visitor per patient inside the site; we would prefer that our patient be treated while the visitor waits in the car.

You may not visit the clinic at this this time if you have symptoms of a respiratory infection such as fever, cough, shortness of breath, or if you appear sick. Also, no children under 18 years of age will be admitted to our sites at present.

As a world-class academic medical center, UPMC provides outstanding patient care and conducts research to improve that medical care. This positions us to meet this current health care challenge head-on.

Be assured that UPMC Centers for Rehab Services is up to date on this changing situation. We are working closely with county, state, and national regulatory agencies to ensure we have accurate information and are prepared for new developments.

Please know we remain grateful for the opportunity to care for our patients.

For the most current information on the Coronavirus and UPMC's readiness, visit [UPMC.com/coronavirus](https://www.upmc.com/coronavirus).